

June, 2014

To the owners & Staff of IC CARE,

I cannot express how overwhelmed I was on the first phone call to IC CARE. Immediately I was told Jason will call you and they meant it. Within a short time that same day he called and took my information. I told him I was desperate for help of any sort. He told me no problem that he would let me know what help we were entitled to. He said you need to get me some information and I moves as fast as I could [for the Veteran's Administration Aid and Attendance Benefit]. Within a couple of days we were working together great. Now this was the middle of January. He said for me to get services February 1st. we had to work hard and fast.

Services started February 1. When Stephanie and Katie arrived they had great smiles and were very friendly. My dad a connection from day one... then came Katina—her and my dad had a great bond. She said she learned a lot from him. Then came Amber. She fit right in too.

Everyone treated my father with respect and dignity until his last days. You have a great group of employees.

And then I saves the best for last—Myra. What can I say about Myra? If I didn't drive her crazy the last two weeks of my dad's life—no one will. I would call and tell her I need these hours and then call back and say no I need these hours. She never failed me. She always said I can take care of it. I was so glad to get to meet you [Myra].

I have told people about your company and how much you helped me.

I can never thank you all enough. You made it possible for me to be able to keep my dad home until the last four days of his life. You are all truly angels and [I] will never forget what you did for me and my dad.

God Bless You All,

Love,

Vicki B.